

## Community Health Centre Newsletter

Issue 7

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### Community Health Centre

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### Health Centre Update

We are now five months old! The dedicated efforts of our clinical and administrative team have enabled the Health Centre



to get off to a strong start. In partnership with many referral

sources as well as direct registration, we continue to accept persons without primary care, our priority population group, to the CHC.

Over 850 patients have now been registered, with our initial



target of 1200 for the year expected to be surpassed. Most will appreciate that the "work-up" for someone who has not

been in care takes time and frequently, the issues are complex. We are attempting to expediate the enrolment process, but continue to ask for patience as we follow good clinical practice to ensure thorough, quality service.

The Ministry of Health approved the development of the CHC three years ago. The CHC model of interprofessional practice has been around for many years in Ontario and is now spreading in the form of Family Health Teams. The CELHIN gives oversight to the CHC while the FHT's are monitored by the Central Provincial Ministry of Health and Long Term Care.

### Human Resources Update

Over the past five months, we have welcomed new members to our Community Care CHC team.



It now consists of the following: Physicians: Dr. Michelle Snarr and Dr. David Klein; Nurse Practitioner: Sarah Pearce; Registered Nurses: Melinda Cooper, Yvette Roy Janet Klein;

Dietician: Lauren Gogel; Social Worker: Mary Walling-Field; Rehab: provided in partnership with Therapacc; Clinical Program Manager: Marie Squires; Medical Receptionists: Beth Deeth and Christie Chandler.

The administrative support team consists of Data Manager: Catherine Hennings; IT: Rod Kaufman; Finance Director: Tandy McHugh; CEO: Valmay Barkey; Receptionists: Mary-Lou Pickering and Anne Trudel-Inglis

The CHC is integrated with the CSS division enabling it to offer a broad range of services to its

patients. Initiatives such as Community Care's CHAP (Cardiovascular Health Awareness Program) Stroke Support Group now have the added advantage of clinical team support. They remain under the leadership of Marie Squires.

We are actively recruiting for one more Physician and Nurse Practitioner, and are continuing to work with the HKPR Health Unit to offer oral health care to the community.

**Mission Statement**

Community Care Health and Support Services is a leader in the collaborative design and delivery of integrated and responsive services that respect individual choice, dignity and independence.

**We are on the web**  
[www.community-care.on.ca](http://www.community-care.on.ca)

**Vision**

... a healthy community through care and support.

**Community Care Values**

- Compassion
- Accountability
- Respect
- Excellence



**Outreach Services**

When Community Care received approval to open the Health Centre, one of the cornerstones of its service plan approved by the CE LHIN was the extension of health care into the outlying communities. Building on Community Care's current involvement throughout the Kawartha Lakes, the concept has merit.



Now, with the acquisition of our mobile outreach van, the service delivery will become more achievable. Next steps are to work in partnership with various communities to assess

whether or not the needs identified previously during the Community Engagement Phase continue to be unmet. If yes, our task is to determine how collaboratively, we can work with others to meet those needs. We look forward to providing outreach services to those requiring care and support throughout the Kawartha Lakes.



**Building Update**

The Board was thrilled to be able to open our temporary facilities at 108 Angeline Street South in December. It enabled us to start seeing patients and to commence services in the community. The examination, treatment and office rooms are providing good space for clinical treatment by the inter-professional clinical team. Downstairs the meeting/training room is providing a wonderful location for the support group and other meetings, including Board Room space. Our new smart board will make the space even more of a destination location for training and workshops – which we are making available to community groups for as long as we can. (We are just waiting to hear from the Ministry regarding the collaborative proposal with the HKPR for dental services, in which case the meeting space will become two dental operatories,

and we will secure additional space for meetings) Therapacc Rehabilitations services are now contracted to provide both space and expertise for our patients and group clinics to which we plan to welcome those from the community. An example of a clinic might be dealing with concerns such as wheel chair assessment, osteoporosis strategies, etc.

Now the Board is focused on securing a site and permanent building for the operation of a Community Health Centre/Hub. We have engaged Lett Architects from Peterborough to assist us in identifying the best site and in starting Stages 1 & 2 of the capital plan. They have undertaken the functional assessment of space needs for ourselves and potential partners,

and we now know that at a minimum, we will be needing a 33,000 sq ft building. This means that at least a 2 acre site will be required for the project; ideally 3 which would allow for future expansion, should that be needed. The Board is currently communicating with several developers to see which site affords the best location – both from convenience to clients and from a cost benefit perspective. We will be meeting with the CELHIN June 3<sup>rd</sup> at which time we will be presenting a business case to it for a preferred site.

**For more information call Community Care Health & Support Services  
City of Kawartha Lakes**

**705-324-7323**

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